

Privacy Policy

GYM One - Global Gym Software (the "Software") is committed to protecting the privacy of its users' personal information. This Privacy Policy describes how we treat personal information provided by our users.

1. Collection of personal data

The Software collects the following personal data: name, e-mail address, address, date of birth, training statistics. This data is stored locally by the gyms in the user's database. GYM One has no access to this data.

2. Use of the data

Under the licence, GYM One authorises the data collected for internal use only. Under no circumstances will the data be shared with third parties. Any breach of the terms of the license may result in exclusion from the Software.

3. Privacy policy

The Software uses password encryption to protect your data.

4. Data retention

The duration of data retention is set by each gym in its own rules. GYM One has no control over data retention periods.

6. Access data at

Personal data may only be accessed by employees of the gym running the Software. In the event of unauthorized access by a third party, please contact customer support at center@gymoneglobal.com.

7. Information on changes

Changes to the Privacy Policy will be posted on the main website at gymoneglobal.com.

8. Change data

To change your details, you must log in to the gym's website at /login and then click on your profile to make changes.

9. Deletion and restriction of data

In order to delete or restrict the processing of your data, you should contact the gym concerned.

10. Complaints

If you notice any problems, report them to us so we can sanction the gym. You should also notify the gym in writing!

12. Data transfer

GYM One allows company owners to import or export users from other gym software.

13. Use of cookies

Software uses cookies to store various data, such as login information. They are also used to store certain dates locally, such as in the case of WellcomeModal, where the current date is updated daily.

14. Third party service providers

The Software uses Google Analytics to monitor website performance and usage.

15. Geographic scope of data processing

The data is only collected locally by the gyms and GYM One does not have access to the data.

16. Children's data protection

GYM One does not pass on data and we take special care to protect the privacy of children.

17. User profiles

Users can view statistical data, name, email address and financial transactions in their profile.

18. Confidentiality of data

Personal data is protected by a SQL-based, secure database. To which GYM One has no access

19. Data Protection Officer (DPO)

GYM One does not have a designated Data Protection Officer.

20. Regulatory compliance

The Software's data management practices comply with Hungarian law and European Union cybersecurity rules.